

Withdrawing students via the DEMS School Portal

A request to withdraw students who have decided to discontinue studying their language course at NSW School of Languages can be made via the DEMS School Portal.

Follow the steps below on withdrawing students.



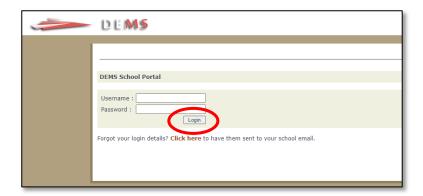
Supervisors are kindly asked to **not** withdraw students who are not continuing for the following year. This information can be provided to us via the Portal's **Continuing** section instead. Please see the *Intention to Continue Guide* available on our website.

Step 1: Access the DEMS School Portal

1. Go to the Distance Education Management System (DEMS) School Portal website:

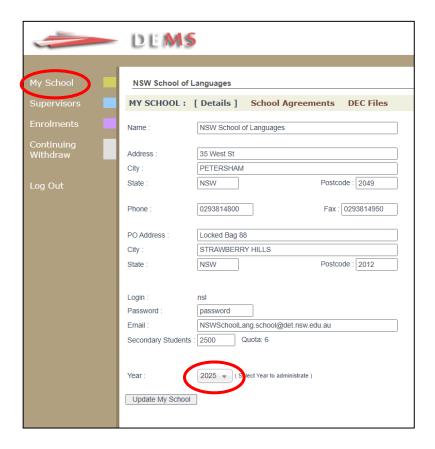
https://dems.education/school/

- 2. Log in with the **Username** and **Password** provided to your school.
- 3. Click on the **Login** button to access the Portal.



Step 2: Access the My School section

- 1. Click on the My School heading on the left side menu.
- 2. Ensure that the **Year** is set to the current year, e.g., **2025**.



Step 3: Access the Withdraw section

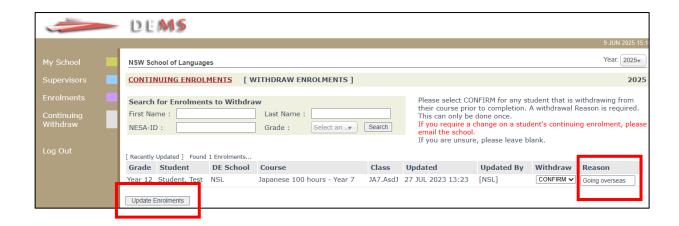
- 1. Click on the Withdraw heading on the left side menu.
- 2. In the drop-down of the Withdraw column for the student, click on **Confirm**.



Step 4: Provide a reason for the withdrawal

- 1. In the **Reason** column, provide a brief explanation for the withdrawal.
- 2. Click on the **Update Enrolments** button to save your confirmation.

Note: The Reason column must be filled in to confirm the withdrawal.



A member of the NSL Enrolments team will then review your request and action once approved. The supervisor may be contacted for further information if required.

If you have queries about withdrawing students via the School Portal, please email us: enrolments.nswsol@det.nsw.edu.au

We thank you for your supervision of our students!

IMPORTANT NOTICE:

The DEMS School Portal is a password protected online resource for schools. It is, therefore, of extreme importance that the password is **NOT** shared or disclosed to any third-party persons or groups. The password is to be used to access the Portal by the school Principal and Supervisor(s) of the Distance Education student(s) at your school. Distance Education schools reserve the right to deactivate/suspend a school's access to the Portal following any disclosure of passwords and/or access to third party persons or groups.